

TLDREGISTRY^{LTD}

TLD Registry LTD Registration Eligibility Dispute Resolution Policy

This Registration Eligibility Dispute Resolution Policy (the “REDRP”) is incorporated by reference into the Terms and Conditions for TLDs operated by TLD Registry LTD. This REDRP shall become effective as of January 1st 2014.

1. Purpose

Domain names in the TLD can be registered or reserved subject to certain eligibility or restriction requirements. This REDRP describes standards that will be applied to resolve challenges to names registered in the TLD on the basis of failure to meet or maintain the eligibility or restriction criteria required by the Registry. This REDRP will not be applied to Registry-reserved names in the TLD.

2. Applicable Disputes

A registered domain name in the TLD will be subject to an administrative proceeding upon submission of a complaint showing by clear and convincing evidence that the registration or was improper under one or more of the circumstances in this section.

a. Eligibility Restrictions

A complaint under this section shall be required to show that a registered domain name in the TLD does not comply with the provisions of the Registry’s Registration Eligibility criteria. The complaint must show:

At the time the challenged domain name was registered, the Registry’s registration eligibility criteria were not met. The Complainant shall submit a copy of the Registry’s Eligibility criteria with a Complaint based on REDRP para. 2(a).

b. Charter/Sponsorship Restrictions

A complaint under this section shall be required to show that a registered domain name in the TLD does not comply with the provisions of the Registry’s Charter or Sponsorship Restrictions. The complaint may show:

After the challenged domain name was registered, the registrant failed to comply with the Registry’s ongoing restrictions or requirements for maintaining the registration. The Complainant shall submit a copy of the Registry’s charter or sponsorship criteria with a Complaint based on REDRP para. 2(b).

c. Nexus Restrictions

A complaint under this section shall be required to show that a registered domain name in the TLD does not comply with the provisions of the Registry's Nexus criteria. The complaint must show either:

- i. At the time the challenged domain name was registered, the Registry's registration nexus (geographic limitation) criteria were not met; or
- ii. After the challenged domain name was registered, the registrant failed to continue to comply with the Registry's ongoing nexus restrictions or requirements for maintaining the registration.

The Complainant shall submit a copy of the Registry's Nexus criteria, including evidence regarding any requirement for the registrant to maintain the nexus, with a Complaint based on REDRP para. 2(c).

The Registry may, through an Annex to this Policy, denote what evidence must be submitted to the Panel and/or a limiting date by which claims may be submitted pursuant to this REDRP, for a specified TLD.

3. Remedies

The remedies available to a complainant for a proceeding under this REDRP shall be:

a. Ineligible at Registration

If the Panel finds that the domain name was ineligible for registration under REDRP 2(a) and REDRP 2(c)(i), the sole remedy shall be cancellation of the registration and return of the cancelled domain name to the pool of available names available for registration in the TLD. If the Complainant independently qualifies to register the domain name, such application may be made to the Registry.

b. Improper Maintenance of Eligibility

The remedies for a Complaint filed under REDRP 2(b) and REDRP 2(c)(ii) are either:

- i. The Panel may allow the Respondent up to 14 days to bring the registration into compliance and submit proof of compliance and ongoing eligibility; and/or
- ii. The Panel may order cancellation of the registration and return of the cancelled domain name to the pool of available names available for registration in the TLD. If the Complainant independently qualifies to register the domain name, such application may be made to the Registry.

4. Procedure

a. Dispute Resolution Provider / Selection of Procedure

A Complaint under this REDRP shall be submitted to the National Arbitration Forum ("Provider") by submitting the complaint directly to that Provider. The Provider will administer the proceeding and select a qualified and eligible Panel ("Panel"). The Provider shall establish Rules, setting forth a fee schedule and other technical and process requirements for a dispute under this REDRP ("Rules"). The proceedings under this REDRP will be conducted according to this REDRP and the applicable Rules of the Provider.

b. Registry's or Registrar's Involvement

Neither the Registry nor registrar will participate in the administration or conduct of any proceeding before a Panel. In any event, neither the Registry nor the registrar is or will be liable as a result of any decisions rendered by the Panel. Any domain names in the TLD involved in a REDRP proceeding will be locked against transfer to another domain name holder or another registrar during the course of a proceeding. The contact details of the holder of a registered domain name in the TLD will be provided to the Provider by the registrar's publicly available WHOIS database record for the relevant registrant. The Registry and the applicable registrar will comply with any Panel decision and make all appropriate changes to the status of the domain name registration(s) in their WHOIS databases.

c. Parties

The registrant of a registered domain name in the TLD shall be promptly notified by the Provider of the commencement of a dispute under this REDRP, and shall have fourteen (14) days in which it may contest the allegations of the complaint or show other cause why the complaint should not be granted in accordance with this REDRP or the conditions under which the domain name in the TLD has been registered or used. In all cases, the burden of proof shall be on the complainant, and default or other failure of the holder of the registered name shall not constitute an admission to any allegation of the complaint, which may only be granted on clear and convincing grounds. The Provider shall promptly notify all named parties in the dispute, as well as the registrar and the Registry of any decision made by a Panel.

d. Decisions

- (i) The Panel may state the basis on which the decision is issued in summary format and may include such commentary or guidance as the Panel deems appropriate;
- (ii) the decision shall state whether a registered name in the TLD is to be cancelled or the status quo maintained; and
- (iii) decisions made under this REDRP will be publicly published by the Provider on its website.

e. Implementation

If a Panel's decision requires a change to the status of a registered name, the registrar and/or Registry will wait ten (10) business days after communication of the decision before implementing that decision, unless the registrant submits to the Registry (with a copy to the Provider) during that ten (10) day period official documentation (such as a copy of a complaint, file-stamped by the clerk of the court) that the registrant has commenced a lawsuit to preserve its claimed rights in a court of competent jurisdiction over the parties and the domain name. If such documentation is received no further action shall be taken until the Registry receives (i) evidence satisfactory to the Registry of an agreed resolution between the parties; (ii) evidence satisfactory to Registry that registrant's lawsuit has been dismissed or withdrawn; or (iii) a copy of an order from such court dismissing such lawsuit or otherwise directing disposition of the domain name.

f. Representations and Warranties Parties to a dispute under this REDRP shall warrant that all factual allegations made in the course thereof are true and correct to the best of their knowledge, shall remain subject to all representations and warranties made in the course of registration of a disputed domain name.

5. Maintaining the Status Quo

During a proceeding under the REDRP, the domain name shall be locked against transfers between registrants and/or registrars. In the event the domain name(s) is due to expire during a proceeding, the name shall proceed to a temporarily reserved status if it is not renewed by the registrant; the REDRP proceeding, in that case, shall be terminated.

6. Indemnification / Hold Harmless

The parties shall hold the registrar, the Registry, the Provider, and the Panel harmless from any claim arising from operation of the REDRP. Neither party may name the registrar, the Registry, the Provider, or the Panel as a party or otherwise include the registrar, the Registry, the Provider, or the Panel in any judicial proceeding relating to the dispute or the administration of the REDRP policy. The parties shall indemnify, defend and hold harmless the registrar, the Registry, the Provider, the Panel and their respective employees, contractors, agents and service providers from any claim arising from the conduct or result of a proceeding under this REDRP. Neither the registrar, the Registry, Provider, the Panel and their respective employees, contractors, agents and service providers shall be liable to a party for any act or omission in connection with any administrative proceeding under this REDRP or the corresponding Rules. The complainant shall be directly and solely liable to the registrant in the event the complaint is granted in circumstances where the registrant is lawfully entitled to registration and use of the domain name(s) in the TLD.

7. Relation To Other Dispute Resolution Policies

This REDRP is in addition to and complementary with the Uniform Domain Name Dispute Resolution Policy (“UDRP”), the Uniform Rapid Suspension System (“URS”) and any Charter, Nexus, or Eligibility Dispute Policies adopted by ICANN or the Registry. The conditions herein may constitute lack of legitimate interests and/or bad faith as appropriate under the UDRP or URS in relation to domain names in the TLD.

8. Effect of Other Proceedings

The administrative proceeding under the REDRP shall not prevent either party from submitting a dispute concerning the domain name in the TLD to concurrent administrative proceedings or to a court of competent jurisdiction for independent resolution during a pending REDRP administrative proceeding or after such proceeding is concluded. Upon notice of such other proceeding, the REDRP proceeding will be suspended or terminated (in the sole discretion of the Panel) in deference to the outcome of such other proceeding. If a domain name in the TLD is subject to a UDRP proceeding, the factors set forth in the REDRP may be alleged in such proceeding as applicable terms of legitimate rights or registration and use under the UDRP in addition to any allegations or defenses available.

9. REDRP Modifications

The Registry reserves the right to modify this REDRP at any time subject to the terms of its Registry contract with ICANN. Such revised REDRP shall be posted on the Registry Website at least ten (10) calendar days before it becomes effective; unless this REDRP has already been invoked by the submission of a complaint, in which event the version of the REDRP in effect at the time it was invoked will apply until the dispute is concluded, all such changes will be binding with respect to any dispute, whether the dispute arose before, on or after the effective date of the change. In the event that registrant objects to a change in this REDRP, the sole remedy is to cancel the registration, provided that registrant will not be entitled to a refund of any fees paid in connection with such registration.